

# *VIVASALT* *Family*



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Dear customer.

Congratulations on the purchase of a technologically advanced device for salt sessions of the VIVA SALT brand. The device can serve you for a very long time if it is regularly maintained and serviced in accordance with these operating instructions.

The instructions cover all information regarding installation, maintenance, troubleshooting, enforcement of the warranty and accompanying documentation.

CEO  
Boštjan Podboršek



## 1. General information

The generator is used to produce dry aerosol. The salt generator is located inside a salt room, cabin or any other room. Halogenerator has touch screen control unit that can be easily operated.

The salt is poured into the salt reservoir by removing the protective funnel. The mill grinds large particles of salt into tiny particles and brings them into the zone of action of the fan-driven air, causing the particles to force into the space of the salt cabin or room.

Technical information	
Operating humidity:	< 60%
Weight:	1 kg
Consumption:	30 W
Electrical voltage:	100–240 V
Dimensions:	140 x 120 x 210 mm
Max salt dosage	30g
Salt room size	Up to 4m2

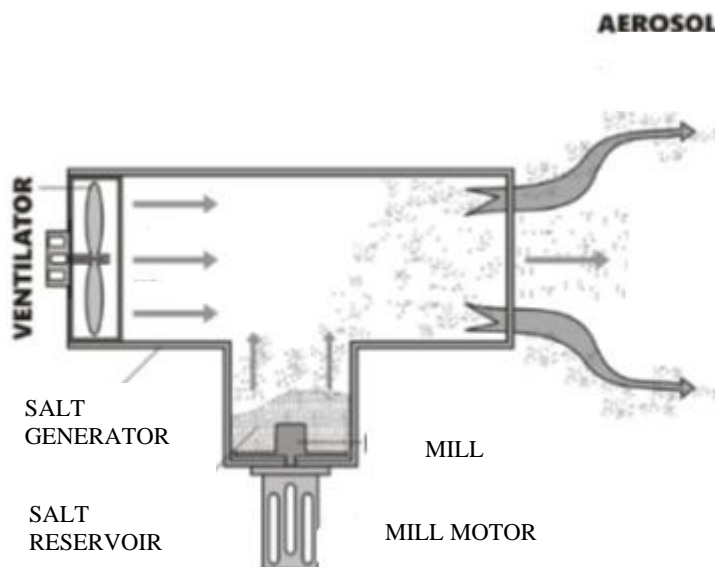
VivaSalt Family gives you a good user experience, it's easy to use.



## 2. How VIVASALT Family works?

The VIVASALT Family device is used only for the production of a dry aerosol. Typically, the device is located inside the room. This is called halotherapy or salt session.

Salt is put into the mill (the maximum particle size of the salt is 1 mm). The mill grinds the salt into a micron-size aerosol, which is blown with the fan into the room. Only aerosol is blown into the room.



## 3. Installation VIVA SALT Family

Only an authorized person can mount and connect the device. Before installing, make sure that the person who installs the device will be authorized by the manufacturer VIVA SALT d.o.o., because in the event of a malfunction due to incorrect assembly or incorrect electrical connection, we do not accept warranty.

### 3.1 Installation environment

The environment in which VIVASALT is mounted must be dry and warm.

Border range:

- the temperature between 18 and 25 degrees Celsius

- Moisture between 20% and 50%

## 4. Working with VIVA SALT Family

### 4.1 Salt

The salt of high quality, which is pure, without additives and additives, is always used for the implementation of salt sessions. It is usually packaged in 25 kg bag and because it is free from additives, it wants to quickly harden. The salt is small (size 1 mm) and before being inserted into VIVA SALT Family it is necessary to make sure that there are no lumps, that they do not match and that the temperature is appropriate. Usually we break the grub with a kitchen mortar.

Salt Preparation Equipment:



KITCHEN MORTAR



INDUCTION PLATE



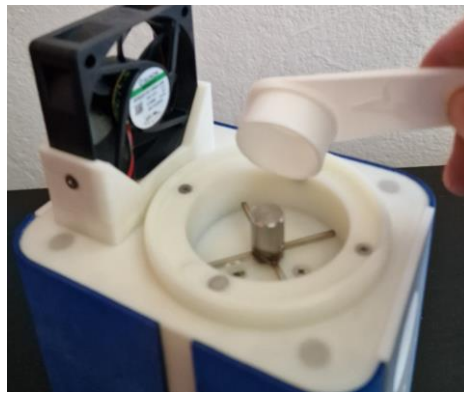
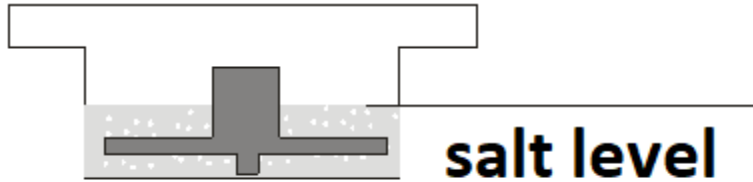
WOODEN KITCHEN  
SPOON



METAL POT  
(without cover)

**The device may be damaged by inserting a salt that does not have a suitable temperature** and if it contains clumps. If the salt is not dry enough, a salt crust is formed and the aerosol cant be made because the salt doesn't get to the mill.

**A maximum of 30 g of salt may be added to the mill at a time. – 2x cup included in package**



**Max 2 cups!**

The device must be connected to the power supply via a connecting cable. Connect the other end of the adapter cable to the AC adapter connector on the salt generator.

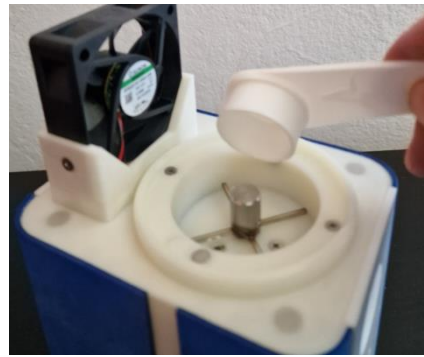
**Starting the session:**

**Note all removable parts have magnets for easier assembly/disassembly**

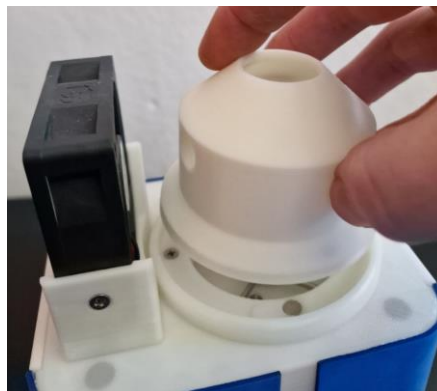
Open halogenerator:



Remove mill funnel and add salt :



Put mill funnel back:



Put upper part back to halogenerator:



Point remote control (**remote is optional!**) close to the halogenerator and press ON  
Halogenerator without remote starts session when you plug it in into electricity.



**Be aware when you press start only fan will begin to work, than after a while mill will start grinding salt.**

With remote: Press OFF when you want to end session.

Without remote: disconnect adapter from electricity

## **5. Cleaning and maintenance of VIVA SALT Family**

Maintenance of the unit may be only made when the generator is disconnected from the electricity .

The service includes daily cleaning of the mill and other surfaces.

Clean the generator in the following steps:

1. Turn off the generator and unplug the power cord.
2. Remove the upper part of the halogenerator and mill protective funnel.
3. Turn the entire unit over and gently hold it with one hand.
4. With a small brush (brush) up to 2 cm wide, carefully clean the surfaces around the mill knife and then from all other surfaces where the presence of salt can be seen.

After cleaning the appliance, return the funnel to its place and put the appliance in a dry place out of the reach of children and persons who are not trained to operate the appliance.

## 6. Solving Problems

Error description	Probable cause of error	Solution
The device does not work	Check the fuses.	Replace the main fuse, check the connection of the cables(adapter)
	Problems with electrical voltage.	Check the power and mains cable.
The device does not start	Problem with remote control	Go closer to halogenerator with remote control. Replace batteries in remote control.
The engine of the salt mill is loud or too hot	The salt mill is overloaded with salt or the engine is closed.	Clean the mill and make sure the salt meets the requirements (without additives and additives).
The salt mill works normally, but the salt does not get to it	Problems in the operation of the fan in the halogenerator and the quality of the salt.	Check the fan operation and check that the salt is not moist (it is best to dry it again).
No aerosol.	Check the salt.	Disconnect the power cord from the outlet. Check if the salt is in the dispenser. Check if the salt is dry. Check if there is a failure of the fuse, fan and dozer fuse



Fuse failure on the device	Poorly cleaned parts of the mill, doser or fan.	Clean the machine exactly as described in the chapter "Cleaning", then press the fuse button located at the bottom of the device and start the session.
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## 7. Warranty terms

VIVASALT devices are warranted if there is an error in the production itself or a material error:

VIVA SALT d.o.o. recognizes repair during the warranty period for unused products purchased from the manufacturer; the warranty is valid for 12 months from the date of purchase and is acknowledged for cases of materiel defects or manufacturing defects.

The guarantee is not recognized in the following cases:

1. The performance of the warranty is not possible in the following cases:

- Damage to the device due to improper handling;
- Improper maintenance and servicing
- The halogenerator and the electrical installation were installed by an unauthorized person
- If parts that are worn out or damaged are not replaced timely
- In the event of irregular, incorrect cleaning or if the methods used are not recommended by the manufacturer
- If an unauthorized person intervenes or is serviced by an unauthorized person.

2. The warranty shall be taken into account for errors arising from production or hidden material defects. Viva salt d.o.o. or his authorized representative will replace defective parts without additional costs for the buyer.

3. Viva salt d.o.o. or his representative does not accept liability for loss, damage or injury to persons or property, nor is there a guarantee of liability for cancellation or failure of the



halogenerator and its installations if the work was carried out by an unauthorized person and without the approval of Viva salt d.o.o. or its representatives.

4. The warranty does not cover any costs or damages (business or non-business) that would arise in the event of failure of the device due to manufacturing defects or material.
5. The warranty does not apply to damage caused by a product not supplied by Viva salt d.o.o.
6. The warranty does not apply in case of damage caused by force majeure such as earthquake, floods, fire or lightning.
7. The warranty does not apply to damage caused by the supply voltage and its effects and irregularities in the existing installation.
8. The warranty is enforced in accordance with the following procedure:
  - The buyer informs the authorized representative. He attempts to solve the problem via e-mail, phone, skype or other communication devices.

In case the problem is not resolved in this way:

- The buyer transmits, as agreed with the authorized representative, the defective part of the device for inspection and repair.
- The authorized representative corrects and returns to the customer the received part of the device. The warranty does not include service and maintenance of the device.
- The repair and transport are free of charge if it was found that the manufacturer's fault was.

### ***7.1 Contraindications (responsibility to patients)***

The buyer of the Viva salt device is responsible for its clients and will not mislead them and promise false results of treatment, especially if not recommended for people with the following health conditions:

- \* severe hypertension (illness high blood pressure)
- \* bleeding
- \* Blood diseases in the acute phase
- \* acute phase of respiratory diseases
- \* severe chronic respiratory failure
- \* active tuberculosis
- \* mental illness and any consumption of illicit substances
- \* cancerous diseases
- \* poisoning
- \* metabolic diseases
- \* pregnancy

- \* organ failure (especially liver and heart)
- \* spitting blood
- \* heart failure
- \* chronic obstructive pulmonary disease

Salt therapy is not a substitute for medication and treatment. If the patient has a health problem, consult with your chosen doctor about the visit of salt therapies.

**Important:**

- **In case of doubt about the effect of salt therapies on health, the patient should consult with his doctor.**

## **8. Storage of the device**

If it is necessary for any reason to disassemble the device, it must be stored in the original packaging in which the device was received. Before storing, the device needs to be cleaned well. Keep at temperatures between 5-30 degrees Celsius and humidity up to 60%.

## **9. Waste management**

Do not place the appliance in household waste, but take it to a collection point.